

**Freedom of Information Act 2000 - Request Reference FoI/22/404**  
**Mental Health Waiting List**

**Information Requested:**

- 1. How many individuals were on a waiting list to receive mental health therapy/counselling within your health board on 01/08/2022; 01/08/2021; 01/08/2020; 01/08/2019; 01/08/2018?**

Month	Number of people on waiting list
August 2021	743
August 2020	1166
August 2019	3198
August 2018	2992

Please note: August 2022 will follow by the last working day in September therefore is not yet available. For reference: the figure for **JULY** 2022 is 1648.

- 2. Between 01/08/2020 and 01/08/2022, how long did it take, on average, for an individual to receive mental health therapy/counselling within your health board?**

In completing a search for the information requested, Cardiff and Vale University Health Board (the UHB) has confirmed that this information is not centrally recorded or collated. To retrieve the information requested would require a manual search through individual records and the UHB considers that this would exceed the limit set within regulations for responding to a request. The UHB has therefore relied upon the Section 12 exemption ('Exemption where cost of compliance exceeds appropriate limit') of the Freedom of Information Act 2000 and is refusing your request.

The UHB has estimated that to complete the work needed to respond to this request would exceed the time limit as set within regulations to respond to a Freedom of Information Act request. Under the Act there is an allowance of two and a half days, or 18 hours, to comply with a request and the cost limit set within the fees' regulations for this amount of work (18 hours) is £450 for the UHB. The fees regulations specify that the cost of complying with a request must be calculated at the rate of £25 per hour.