

**Freedom of Information Act 2000 - Request Reference Fol/22/196**  
**Heart Failure Service**

**Information Requested:**

**1. What is the name of your Heart Failure Service?**

Cardiff & Vale Heart Failure Service

**2. Population served by the Heart Failure Service?**

500,000 + tertiary work for South East Wales

**3. What is the service setting?**

- Primarily acute hospital base with secondary care clinics. Rare domiciliary visits;
- Primarily acute hospital base with secondary care clinics. Rare domiciliary visits;
- Pre- pandemic the team had three primary care clinics in GP surgeries but these have not been re-established

**4. Approximate case load of Heart Failure patients seen per week?**

60 chronic pts per week (approx.)

Acute service:

- Llandough University Hospital - 14
- University Hospital Wales - 5 plus 4 virtual wards
- Plus, all identified acute HF admissions at Llandough (20 per week) and some UHW – this is a new service

**5. Number of follow ups in 2021/22?**

- Chronic pts - number of follow ups 1068;
- Acute number of patients followed up Llandough service is 170.
- No figure for UHW at this time as it is a new service as just starting

**6. Which populations do you provide the following services for and are you commissioned for these services?**

**a) Heart Failure with preserved ejection fraction (HFpEF)**

Yes, but currently under commissioner review.

**b) Heart Failure with reduced ejection fraction (HFrEF)**

Yes, but currently under commissioner review.



**7. Staff dedicated to Heart Failure:**

**a) Number of Heart Failure consultants (pa's)**

1 full time (12 session) Consultant, 2 additional consultants working in medicine contributing approx. 10 sessions.

**b) Number of Heart Failure nurses (WTE)**

4 WTE heart failure nurses - 2 x band 7, 2 x band 6 chronic patient management.  
2 WTE band 7 heart failure nurses acute patient management;

**c) Number of Heart Failure Pharmacists (WTE)**

0

**8. Which of these (a to g) does your NHS organisation have?**

**a) Access to open access ECHO**

No

**b) Access to Cardiac rehab?**

Limited access

**c) HF Multi-Disciplinary Team (MDT)**

Yes

**d) Cardiologist Non HF specialist**

Yes

**e) Cardiologist HF specialist**

Yes

**f) Cardiology Pharmacist**

Yes

**g) GPwER (previously called GPwSI)**

Yes

**9. Which of the following (h to n) service models do you provide?**

**h) Acute inpatient**

Yes

**i) HF outpatient**

Yes

**j) Hospital based ambulatory heart failure unit**

No

**k) Community based ambulatory heart failure unit**

No



- l) Home based service/care**  
No
- m) Community based clinic**  
No
- n) Heart Failure virtual ward**  
No

**10. Do you believe that the current service specification adequately reflects the range and volume of activity your service provides?**

Cardiff and Vale University Health Board does not hold this information.

