

**Freedom of Information Act 2000 - Request Reference FoI/21/431**  
**Cardiff and Vale NHS Dentists**

**Request Details**

Hello Cardiff and Vale Health Board

I am writing to you under the Freedom of Information Act 2000 to request the following information from your dentistry team.

Please may you provide me with information on which dentists in the Cardiff and Vale area are currently accepting NHS Patients?

Please provide the information as an email, in response to this email.

If it is not possible to provide the information requested due to the information exceeding the cost of compliance limits identified in Section 12, please provide advice and assistance, under the Section 16 obligations of the Act, as to how I can refine my request.

If you can identify any ways that my request could be refined I would be grateful for any further advice and assistance.

**Response Details**

All practices in Wales are expected to take on a limited number of 'new' patients i.e. adults not seen for 24 months and children not seen for 12 months. We recognise that in many cases these places are being taken by patients that have been seen by the practice previously but not recently due to the Pandemic. However, 41 practices in Cardiff and Vale have agreed to take a certain number of unfamiliar patients from a Centralised Waiting List (the CWL). Patients are allocated weekly to the practices from the centralised waiting list. If patients need a dentist they can be added to the CWL.

To be added patients can e-mail [Cardiffandvale.Gds@wales.nhs.uk](mailto:Cardiffandvale.Gds@wales.nhs.uk)

On average 150 number of patients are taken from the CWL by the 41 dental practices per month with an average of 1500 number of patients being added to the waiting list per month.

The estimated waiting time will continue to rise based on the current request vs allocation numbers.