

**Freedom of Information Act 2000 – Request Reference Fol/21/418**

**Waiting List Removals**

**Request details**

Regarding the issue of a blanket instruction to Departments by someone at very high level to remove outpatients from waiting lists.

I want to know who this person is, their position in the organisation, the detail of the instruction and in particular the timing.

**Response Details**

There is no blanket instruction to departments to remove outpatients from waiting lists. The Health Board manages its waiting lists in accordance with national (All Wales) guidance issued by Welsh Government. In line with national guidance, all Health Boards in Wales are contacting patients who have been waiting a long time for an outpatient appointment to ensure waiting lists are accurate and patients still need to be seen. There is a nationally agreed and locally applied process for managing this.