

Freedom of Information Act 2000 - Request Reference Fol/21/395

GP Appointments

Request Details

Could you provide the following figures for your health board, please?

The number and percentage of face-to-face, phone, online, and any other form of GP appointments held for each month since and including April 2018.

Response Details

Cardiff and Vale University Health Board does not hold this information. However, under our Section 16 obligation to provide advice and assistance, I can inform you that GPs are independent contractors and, as such, manage delivery of GMS services, under the terms of the GMS contract. Practices use clinical judgement, clinically triaging patients, in order to mitigate any risks and to deem which type of appointment is most appropriate. Practices tend to use a combination of online, telephone and face-to face appointments.