

Freedom of Information Act 2000 - Request Reference Fol/21/461
Outpatient Waiting Lists

Request Details

Under the Provisions of The Freedom of Information Legislation can I have answers to the following questions?

In the whole of the UHB Area by Department:

- **In the period from 6th May 2019 to 5th May 2020 how many outpatients' names were removed from waiting lists?**
- **In the period from 6th May 2020 to 6th May 2021 how many outpatients' names were removed from waiting lists?**

Please note Cardiff and Vale University Health Board (the UHB) has provided its response to your questions in two parts: the number of patients removed from outpatient waiting lists and the number of patients removed from Endoscopy Surveillance waiting list.

Patients removed from outpatient waiting lists

Removed 06/05/2019 to 05/05/2020	Removed 06/05/2020 to 06/05/2021	Total
41,159	37,779	78,938

For a breakdown by speciality, please see the attached spreadsheet.

The UHB would also like to provide the following contextual information. The UHB started the central validation of the outpatient waiting list under Welsh Government guidance in June 2021, with 5,000 patients contacted and a further cohort of 11,000 in August 2021.

To date, no Endoscopy patients have been removed as non-responders. There have been 114 General Surgery patients removed, as agreed by the Clinical Director. Both patient and referrer receive a notification of the removal with the ability to contact within 2 weeks if they felt this was in error. As yet, there have been no complaints for removal due to non-response.

Patients removed from Endoscopy Surveillance waiting list

Removed 06/05/2019 to 05/05/2020	Removed 06/05/2020 to 06/05/2021	Total
664	448	1,112

In the BCUHB Area by Department:

- **In the period from 6th May 2019 to 5th May 2020 how many outpatients' names were removed from waiting lists?**
- **In the period from 6th May 2020 to 6th May 2021 how many outpatients' names were removed from waiting lists?**
- **Can the figures for Ysbyty Glan Clwyd be identified separately?**

For The WHB, BCUHB and YGC can the figures for the Colorectal Departments be shown separately from the figures for The Gastroenterology Departments.

Cardiff and Vale University Health Board does not hold this data. Under our Section 16 duty to provide advice and assistance, I can inform you that Betsi Cadwaladr University Health Board (BCUHB) may be able to help you with your request. Please see their contact details below:

Bcu.DPO@wales.nhs.uk

Data Protection Officer
Betsi Cadwaladr University Health Board
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Croesnewydd Road
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