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Bwrdd Iechyd Prifysgol
Caerdydd a'r Fro
Cardiff and Vale
University Health Board

Freedom of Information Act 2000 - Request Reference FoI/21/459
Welsh Gender Services

Information Requested:

I am writing to request information under the terms of the Freedom of Information Act (2000). My enquiries relate to the Welsh Gender Service, referred to as "the clinic" below.

1. How many patients were seen by your clinic in 2020?

612 patients were seen by the Welsh Gender Service during the period of January 2020 to December 2020.

2. How long is the current waiting list for a first appointment?

We are currently offering initial gender assessments to patients who were referred in September 2019. We therefore have a 24 month wait for an initial gender assessment appointment.

3. What is the longest current wait time for a patient seeking a first appointment?

The current longest wait time for a patient seeking a first appointment is 24 months, excluding the longest waiters that are in the booking cycle and have been contacted and offered an appointment but have not responded as yet.

4. How many patients are on your waiting list?

There are 860 patients waiting for an initial gender assessment on our waiting list as of week commencing 18/10/2021.

5. How long until the current waiting list is cleared?

Cardiff and Vale University Health Board does not hold this data. However, under our Section 16 obligation to provide advice and assistance, I can inform you that the Welsh Gender Service is currently developing a business case to propose investment options for our commissioners WHSSC to approve in order secure funding for the forthcoming financial years. These options detail extensive demand and capacity modelling on the impact investment will have on the current waiting list and are not in the public domain until approval has been granted.

