

Freedom of Information Act 2000 - Request Reference Fol/21/233

Fracture Liaison Service

Request details

We ask that you please indicate your answer by marking with an “X” next to any answers that apply or by deleting all answers that do not apply. Please avoid answering by italics, underlining or bold, as these do not show up when we process your response.

Hospital name:

1. Do your patients over 50 years old have access to a Fracture Liaison Service (FLS)?

a. Yes X

b. No commissioned FLS but pathway for bone health management of fracture patients

c. No commissioned FLS and no pathway for bone health management of fracture patients

If you answered ‘no’ (b or c) please move on to question 15.

Not applicable.

2. Is your FLS based in secondary care?

a. Yes X

b. No

3. for 2019, what percentages of people over 50 with a fracture were offered access to a FLS?

a. (please specify :)

100%

4. for 2019, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?

a. (Please specify :)

100% (national 68.3%)

5. for 2019, for those patients receiving osteoporosis drug treatment what percentages were reviewed for follow up 16 weeks from fracture?

a. (Please specify :)

In completing a search for the information requested, Cardiff and Vale University Health Board (the UHB) has confirmed that this information is not centrally recorded or collated. To retrieve the information requested would require a manual search through individual records and the UHB considers that this would exceed the limit set within regulations for responding to a request. The UHB has therefore relied upon the Section 12 exemption ('Exemption where cost of compliance exceeds appropriate limit') of the Freedom of Information Act 2000 and is refusing your request.

The UHB has estimated that to complete the work needed to respond to this request would exceed the time limit as set within regulations to respond to a Freedom of Information Act request. Under the Act there is an allowance of two and a half days, or 18 hours, to comply with a request and the cost limit set within the fees regulations for this amount of work (18 hours) is £450 for the UHB. The fees regulations specify that the cost of complying with a request must be calculated at the rate of £25 per hour.

6. for 2019, for those patients receiving osteoporosis drug treatment what percentages were reviewed for follow up 52 weeks from fracture?

a. (Please specify :)

87.5% (national 34.3%)

7. for 2020, what percentages of people over 50 with a fracture were offered access to a FLS?

a. (please specify :)

100%

8. for 2020, what percentage of people referred to FLS received an assessment within 12 weeks of fracture diagnosis?

a. (please specify :)

100%

9. for 2020, for those patients receiving osteoporosis drug treatment what percentages were reviewed for follow up 16 weeks from fracture?

a. (please specify :)

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10. for 2020, for those patients receiving osteoporosis drug treatment what percentages were reviewed for follow up 52 weeks from fracture?

a. (Please specify :)

96.2% (national 39%)

11. Is this a permanent service funded by a sustainable source? (e.g., commissioning, health board/trust funded)

A. Yes X

B. No

C. partially (please specify :)

12. Do you take part in a national FLS audit? (E.g. FLS-DB)

a. Yes X

b. No

13. Please state the name and contact details of the Clinical Lead for this service

a. (please specify)

Professor Mike Stone, Elizabeth Gadd

After considering your request, Cardiff and Vale University Health Board (the UHB) believes that the data requested is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.

14. Are there any areas of support you would like further information/support from the ROS? E.g., Clinical Standards, KPIs, Service Improvement / Patient Information etc

a. (please specify :)

No, this is continually liaised.

For those that answered 'no' to having an FLS (question 1).

15. What are the reasons you do not have an FLS or access to an FLS for your patients?

Not applicable

a. (please specify :)

16. Have you tried to establish a FLS previously?

Not applicable.

a. Yes

b. No

c. We are in the process of developing a FLS

17. What have been the barrier/obstacles to implementing a FLS?

Not applicable.

a. (Please specify :)

18. If you have not tried to establish a FLS previously, why not?

Not applicable.

a. (Please specify)

19. Do you have an osteoporosis service?

a. Yes X

b. No

20. Do you have a DXA (bone density scanning) service?

a. Yes X

b. No

21. Please state the name and contact details of the Clinical Leads for osteoporosis, rheumatology or musculo-skeletal, services

a. (please specify)

Professor Mike Stone, Dr Jane Turton.

After considering your request, the UHB believes that the data requested is classed as personal data as defined under the General Data Protection Regulation (GDPR) and Data Protection Act 2018 and its disclosure would be contrary to the data protection principles and constitute unfair and unlawful processing in regard to Articles 5, 6, and 9 of GDPR. We are therefore withholding this detail under Section 40(2) of the Freedom of Information Act 2000. This exemption is absolute and therefore there is no requirement to apply the public interest test.

22. Are there any areas of support around FLS that you would like further information/support on from the ROS? E.g. patient info, Clinical Standards, KPIs, Service Improvement / Patient Information etc

a) (Please specify)

Regular contact is kept with patients by the service.