

**Freedom of Information Act 2000 - Request Reference FoI/21/332**  
**Mental Health Measure - Service User Satisfaction Survey**

**Request Details**

**Service-user satisfaction surveys for Local Primary Mental Health Services & Care and Treatment Planning.**

I would like to request information regarding service-user satisfaction surveys for Local Primary Mental Health Services & Care and Treatment Planning under the Mental Health Measure.

The [Duty to Review Final Report](#) on the Mental Health Measure recommended that all Local Health Boards report on the outcomes of these surveys in their annual reports on Together for Mental Health. We would like to request the following information:

1. Are service-user satisfaction surveys for LPMHSS and or Care and Treatment Planning still routinely used within your Local Health Board Area?
2. How are or were the results of these surveys used to improve services?
3. Have any reports been produced by your Local Health Board, since April 2016, that analyses the results of these surveys?
4. Please provide any reports and or data that have been produced on the results of these surveys since April 2016.

**Response Details**

Please see attached the satisfaction survey for Primary Care Counselling Service.

Please Note: No satisfaction surveys on Care and Treatment Planning or Part 1 are conducted routinely, though we are moving toward this with the Outcome Measurement in Wales implementation.