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Bwrdd Iechyd Prifysgol
Caerdydd a'r Fro
Cardiff and Vale
University Health Board

Freedom of Information Act 2000 - Request Reference Fol/21/579
Rota and Rostering Supplier Information

I am writing to request information under the Freedom of Information Act regarding Rota and Rostering Supplier information. Please can you complete the below questions.

1. **What rota software(s) and provider(s) does the trust use for medical staff (junior doctors and consultants)? (A rota is a pattern of shift work with no individuals attached to it. A rota is used to form a blueprint of compliance or rules based on working patterns for a department, team or unit e.g. to create junior doctor rotas compliant to the 2016 Junior Doctor contract. Rotas are not to be confused with rosters (when shifts are allocated to workers))**
 - Allocate, e-rota and e-monitoring (Junior Doctor Portal) for junior doctors only.
2. **What is the contract start and end date for the software(s) in Question 1?**
 - Start date 31/08/2021
 - End date 30/08/2022
3. **What percentage of medical doctors are using the software(s) in Question 1?**
 - 0% use it for rota building, all requests from Directorates/Consultants for new junior doctor rotas would come through Medical Workforce, although 100% of Junior Doctors can be asked to use the software for monitoring.
4. **What framework was used to procure the supplier(s) in Question 1? Please state the specific name of the framework e.g. G-Cloud, HealthTrust Europe, etc.**
 - Procured on an All Wales basis by Welsh Government.
5. **What rota software(s) and provider(s) does the trust use for surgical staff?**
 - Please see question 1.





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6. What is the contract start and end date for the software(s) in Question 5?

- Please see question 2.

7. What percentage of surgical doctors are using the software(s) in Question 5?

- Please see question 3

8. What framework was used to procure the supplier(s) in Question 5? Please state the specific name of the framework e.g. G-Cloud, HealthTrust Europe, etc.

- Please see question 4

9. What rota software(s) and provider(s) does the trust use for anaesthetics?

- Please see question 1

10. What is the contract start and end date for the software(s) in Question 9?

- Please see question 2

11. What percentage of anaesthetists are using the software(s) in Question 9?

- Please see question 3

12. What framework was used to procure the supplier(s) in Question 9? Please state the specific name of the framework e.g. G-Cloud, HealthTrust Europe, etc.

- Please see question 4

13. Does the trust have any projects or procurements for a rota or rostering software on-going or scheduled in the next 12 months?

- Cardiff and Vale University Health Board are currently considering the implementation of a rostering system for medical staff.





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14. If yes, list the upcoming projects or procurements and their planned start dates?

- E-Rostering for the medical staff group, date to be confirmed as the project is only in the discussion stage at present.

15. In order to participate in a rota or rostering tender, what is the process?

- The tender would be advertised on Sell2Wales and anybody can reply to that tender via Bravo.

16. Is your rota supplier the same as your rostering supplier?

- To be decided following the tendering exercise.

17. If no, please state the name of the rostering software(s) and provider(s) for the above staff groups (medical, surgical and anaesthetics.)

- Healthrota is being used by PICU, ITU and the Emergency Department.
- CLW by Rotamap is used by the Anaesthetic teams and
- Medirota, also by Rotamap is used by Urology.

18. Please state the contract start and end dates for the rostering software(s) in Question 17.

- Healthrota, rolling.
- Medirota, rolling.
- CLW has a contract until 2023.

19. What is the job title(s) and department(s) of the decision maker(s) on the above software(s)?

- Clinical Director.

20. What is the annual cost of the above rota and rostering software(s)?

After considering your request, Cardiff and Vale University Health Board (the UHB) considers this information to be exempt from disclosure under the Freedom of Information Act 2000 (Section 43) Commercial Interests. This section of the Act sets out an exemption from the right to know if:



- the information requested is a trade secret, or
- Release of the information is likely to prejudice the commercial interests of any person. (A person may be an individual, a company, the public authority itself or any other legal entity).

This exemption was considered by the UHB when deciding whether to disclose information because it considered that in doing so there could be a significant risk in prejudicing the commercial interests of both Cardiff University and the UHB. As this is a qualified exemption, the UHB is required to complete a public interest test in deciding whether it is in the public's interest to withhold or disclose the information.

In favour of disclosure: There is a public interest in transparency and in the accountability of spending of public funds. Furthermore, it is in the public's interest that public funds be used effectively and that public sector bodies obtain the best value for money when contracting for the provision of services.

Against disclosure: It has been established that releasing the information sought under the Freedom of Information Act, to which the UHB is subject, will give an unfair advantage to the supplier's competitors. There is a risk of disclosure prejudicing the commercial interests of the UHB by affecting its bargaining position with suppliers. This in turn could lead to less effective use of public funds in future. The UHB believes that there is wider established public interest in suppliers not being prejudiced merely because they have contracted with a public sector body (as upheld in ICO decision notice FS50473543 ICO v Royal Marsden Hospital Trust).

Decision: The UHB considers that the public interest in withholding the information is greater than the interests in disclosing it and thereby giving unfair commercial advantage to competitors of the supplier to which this information concerns. The UHB believes that disclosure of information in a manner which fails to protect the interests and relationships arising in a commercial context could have the effect of discouraging companies from dealing with the Health Board because of fears that the disclosure of information could damage them commercially. In turn this could then jeopardise the Health Board's ability to compete fairly and pursue its function to bring forward development in the area and obtain value for money. It was therefore decided that it was not in the public's interest to disclose this information.

21. Are there any exit costs incurred for changing the above rota and rostering software(s)? If yes, please state the exit costs.





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The UHB does not hold this information.

22. What is the notice period for the above software(s)?

Please see above.

23. What other rota and rostering systems are used by the Trust? Please state the names of any providers used and what they are used for?

- Momentum, system used in Histopathology.

