

Freedom of Information Act 2000 - Request Reference Fol/21/361

GP Surgeries

Request Details

1. How many registered GP practices are there in your Local Health Board area, in August 2021?

As of 17/08/21 there are 60 GP practices across Cardiff and Vale UHB.

2. Of these practices, how many are fully open for face-to-face appointments, in August 2021?

All 60 practices are open across Cardiff and Vale.

Cardiff and Vale University Health Board (the UHB) does not hold specific figures in terms of how many are offering face-to-face appointments. Under our Section 16 obligation, to provide advice and assistance I can inform you that, GPs are independent contractors and, as such, manage delivery of GMS services, under the terms of the GMS contract. Practices will use clinical judgement, clinically triaging patients, in order to mitigate any risks and to deem which type of appointment is most appropriate. Practices tend to use a combination of online, telephone and face-to face appointments.

3. Of these practices, how many are still running online and telephone appointments?

The UHB does not hold specific figures in terms of how many practices are still running online and telephone appointments. GPs are independent contractors and, as such, manage delivery of GMS services, under the terms of the GMS contract. Practices use clinical judgement, clinically triaging patients, in order to mitigate any risks and to deem which type of appointment is most appropriate. Practices tend to use a combination of online, telephone and face-to face appointments.

4. If possible, of these practices, how many are using telephone triage to assess patients before making an appointment?

The UHB does not hold specific figures in terms of how many practices are using telephone triage to assess patients before making an appointment. GPs are independent contractors and, as such, manage delivery of GMS services, under the terms of the GMS contract. Practices use clinical judgement, clinically triaging patients, in order to mitigate any risks and to deem which type of appointment is most appropriate.

5. If possible, the average time patients are waiting for a face-to-face appointment with their GP in August 2021?

Cardiff and Vale UHB does not hold this information.