

**Freedom of Information Act 2000 - Request Reference Fol/20/353**  
**Diabetes Education**

**Request details**

**I am writing to request information under the Freedom of Information Act 2000.  
Please can you supply the following information:**

- 1. What alternative arrangements for Structured Diabetes Education programmes have been commissioned/put in place by the CCG to support people living with diabetes due to the COVID-19 pandemic (e.g. virtual delivery via video conferencing tools, digital etc)?**

In Wales and Cardiff and Vale University Health Board (the UHB) we don't have CCG and commissioning processes as in England. The UHB has continued to offer diabetes education virtually. Type 1 diabetes we offer telephone or virtual carbohydrate counting courses and we have now started delivery of DAFNE online

For type 2 diabetes we are offering telephone consultations, xpert virtually or xpert digital.

- 2. With the recent NHS primary care reorganisation, which organisation (if not your organisation) within your STP/ICS footprint is responsible for the commissioning of Structured Diabetes Education programmes for people living with diabetes?**

Not applicable in Wales. Health boards remain responsible for delivery of diabetes education programmes.

- 3. Could you provide contact details for the main person responsible for commissioning Structured Diabetes Education programmes for people living with diabetes?**

The contact is Helen Nicholls Community Dietetic Manager. She can be contacted via the following email;

[Dietician.Reception.UHW@wales.nhs.uk](mailto:Dietician.Reception.UHW@wales.nhs.uk)