

Freedom of Information Act 2000 - Request Reference Fol/20/381
NHS Wig Allowance (NHSWA)

Request details

Freedom of information request regarding the NHS Wig Allowance (NHSWA):

- 1. Who are responsible for the NHSWA Wales and what geographical areas does it cover? For example how would someone in Bridgend access it?**

Cardiff and Vale University Health Board (the UHB) Dermatology Department provide Wig Allowance for UHB patients only and do not hold All Wales information.

- 2. Who is solely responsible for the NHSWA Cardiff? Please provide name and contact details**

The UHB Dermatology Department. You can contact them via telephone on 02920 742360/746681

- 3. Can you please explain the role and job title of Lydia sexton?**

Dermatology Directorate Support Manager.

- 4. How long has the NHSWA been available in Wales?**

The UHB do not hold this information.

- 5. Can you explain when and why and Rookwood Hospital stopped being responsible for the NHSWA and if there is currently any link with the Rookwood orthotics department at present?**

The UHB does not hold this information. To comply with our Section 16 obligation, the duty to provide advice and assistance, Rookwood Hospital stopped providing this service in 2016 when the dermatology Service took over.

- 6. During covid19 there has been no specific effort to make patients aware of any current changes with services nor any advice on the difficulties that could be faced and change of procedure. Was this due to lack of resources and people dedicated to the NHSWA and is there a plan in place for the future?**

The UHB Dermatology Department continued to provide the same service to patients requiring a wig allowance.

7. How is the NHSWA promoted to patients (especially socially disadvantaged i.e. - elderly, disabled, black & ethnic communities) and by whom is this conducted?

The UHB Dermatology Department do not promote Wig Allowance, patients are referred to the service via GP referral.