

**Freedom of Information Act 2000 - Request Reference FoI/20/206**  
**Software Contracts**

**Request details**

This is an email to request information under the FOI Act.

The information I'm requesting is regarding the software contracts that the organisation uses, for the following fields.

**Enterprise Resource Planning Software Solution (ERP):**

**Primary Customer Relationship Management Solution (CRM):**

For example, Salesforce, Lagan CRM, Microsoft Dynamics; software of this nature.

**Primary Human Resources (HR) and Payroll Software Solution:**

For example, iTrent, ResourceLink, HealthRoster; software of this nature.

**The organisation's primary corporate Finance Software Solution:**

For example, Agresso, Integra, Sapphire Systems; software of this nature.

**1. Name of Supplier: Can you please provide me with the software provider for each contract?**

The ERP solution used is Oracle E-Business Suite. This is a centrally hosted platform for all Health Boards/Trusts across NHS Wales.

Oracle E-Business Suite. Finance modules (GL, AP, AR); Procurement modules (iProc and Purchasing) and Supply Chain modules (INV, OM, WMS)

**2. The brand of the software: Can you please provide me with the actual name of the software. Please do not provide me with the supplier name again please provide me with the actual software name.**

The supplier is Oracle Corporation and the software is Oracle E-Business Suite

**3. Description of the contract: Can you please provide me with detailed information about this contract and please state if upgrade, maintenance and support is included.**

This is part of an NHS Wales national contract, managed on behalf of individual Health Boards and Trusts in Wales. The contract includes provisions for software and hardware upgrades, maintenance and support.

**Please also list the software modules included in these contracts.**

**4. Number of Users/Licenses: What is the total number of user/licenses for this contract?**

The licenses for Oracle E-Business Suite are based on an Enterprise Wide Agreement with Oracle Corporation. This means we have unlimited number of licenses for the Finance and Procurement modules.

The present users are circa 10,000 iProcurement users and 1,800 core power users

**5. Annual Spend: What is the annual average spend for each contract?**

The contract value as set in the OJEU notice for NHS Wales is 10m over the term of the contract

**6. Contract Duration: What is the duration of the contract please include any available extensions within the contract.**

The contract commenced on 1<sup>st</sup> April 2018 and is for 7 years, with the option to extend for a further 3 years.

**7. Contract Start Date: What is the start date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**

01-04-18

**8. Contract Expiry: What is the expiry date of this contract? Please include month and year of the contract. DD-MM-YY or MM-YY.**

31-03-25 (based on the core seven years)

**9. Contract Review Date: What is the review date of this contract? Please include month and year of the contract. If this cannot be provide please provide me estimates of when the contract is likely to be reviewed. DD-MM-YY or MM-YY.**

A decision will be made in 2022/23 on whether we potentially extend the existing contract or will go back out and test the market

**10. Contact Details: I require the full contact details of the person within the organisation responsible for this particular software contract (name, job title, email, contact number).**

The contract is managed by NHS Wales Shared Services Partnership on behalf of Velindre University NHS Trust as contract owners