

Question	Sub Question	Data/ Answer	Notes
Total Hospital Samples/ yr	Blood Transfusion	82778	Total samples for Hospital only (not GP)
	Haematology	399229	
	Clinical Biochemistry	623420	Combined Clinical Biochem and Immunology
	Immunology		
	Cytology	2510	
Total GP Samples/ yr	Blood Transfusion	53	Total samples just for GP Surgeries
	Haematology	220183	
	Clinical Biochemistry	321709	Combined Clinical Biochem and Immunology
	Immunology		
	Cytology	62	
Hospital Errors Recorded/ yr	Wrong Blood in Tube	164 153 (Haematology) 11 (Blood Transfusion)	Errors recorded for Hospital Samples (Exact figures or %)
	Rejection rates	27962 3359 (Blood Transfusion)	Around 50% of these are either incorrect or no specimen received
	Spoilt due to delay - coagulation		
	Lost in transport	43	
GP Errors Recorded/ yr	Wrong Blood in Tube	22 101 (Haematology)	Errors recorded for GP Samples (Exact figures or %)
		2792	Around 50% of these are either incorrect or no specimen received
	Spoilt due to delay - coagulation		
	Lost in transport	14	
Lab Re-Labeling of Tube	Avg Time to re-label Tube	2 seconds	Time to re-label a tube before loading on to rack for Analyser
	Job Title and Salary Band/ Grade of Re-Labeller	2	Who is performing the re-labelling of the Tube?
Estimated Costs	Rejected Sample	NA	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample.

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	Wrong Blood in Tube	NA	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample. MSoft estimate this to be ~£16.50/ sample.
	Sample Stationary/ yr (Card in the bag)	NA	How much does the Trust spend on the sample cards each year? UHS estimate 3.6p per card in the bag and they use more than 1 million cards per year.
Medical Laboratory Assistants	How many Medical Laboratory Assistants work in the Lab	35	Biochemistry/Immunology/Haematology Reception
	How much of their day is spent Labelling & Re-labelling samples		An hour each day, 4 hours a day, couple of days a week, 50% of their day/week