

Question	Sub Question	Data/ Answer	Notes
Total Hospital Samples/ yr	Blood Transfusion		Total samples for Hospital only (not GP)
	Haematology		
	Clinical Biochemistry		
	Immunology		
	Cytology	2510	
Total GP Samples/ yr	Blood Transfusion		Total samples just for GP Surgeries
	Haematology		
	Clinical Biochemistry		
	Immunology		
	Cytology	62	
Hospital Errors Recorded/ yr	Wrong Blood in Tube		Errors recorded for Hospital Samples (Exact figures or %)
	Rejection rates		
	Spoilt due to delay - coagulation		
	Lost in transport		
GP Errors Recorded/ yr	Wrong Blood in Tube		Errors recorded for GP Samples (Exact figures or %)
	Rejection rates	1%	
	Spoilt due to delay - coagulation		
	Lost in transport		
Lab Re-Labeling of Tube	Avg Time to re-label Tube	N/A	Time to re-label a tube before loading on to rack for Analyser
	Job Title and Salary Band/ Grade of Re-Labeller		Who is performing the re-labelling of the Tube?
Estimated Costs	Rejected Sample	£	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample.
	Wrong Blood in Tube	£	Do you have a financial figure you use to estimate the cost of a rejected sample – this includes the re-taking of the sample. MSoft estimate this to be ~£16.50/ sample.
	Sample Stationary/ yr (Card in the bag)	£	How much does the Trust spend on the sample cards each year? UHS estimate 3.6p per card in the bag and they use more than 1 million cards per year.
Medical Laboratory Assistants	How many Medical Laboratory Assistants work in the Lab		

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	How much of their day is spent Labelling & Re-labelling samples		An hour each day, 4 hours a day, couple of days a week, 50% of their day/week
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