

Cardiff and Vale Stakeholder Reference Group

Tue 26 September 2023, 09:30 - 12:00

Agenda

09:30 - 09:30 1. Welcome and Introductions

0 min

Sam Austin

09:30 - 09:30 2. Apologies for Absence

0 min

Sam Austin

 Item 4 Unconfirmed Minutes of SRG Meeting 23 May 2023.pdf (5 pages)

09:30 - 09:35 3. Declarations of Interest

5 min

Sam Austin

09:35 - 09:40 4. Minutes and Matters Arising from the SRG Meeting on 23 May 2023

5 min

Sam Austin

 Item 4 Unconfirmed Minutes of SRG Meeting 23 May 2023.pdf (5 pages)

09:40 - 09:45 5. Feedback from Board

5 min


Matt Phillips

To highlight key issues from the Board meeting held on 27 July 2023.

09:45 - 10:50 6. Transport and Sustainable Travel Initiatives

65 min

Marie Davies/Tom Porter/Colin McMillan

 Item 6b SRG 26-09-23.pdf (2 pages)

10:50 - 11:05 7. Shaping Our Future Wellbeing Strategy

15 min

Marie Davies

11:05 - 11:25 8. South Central Wales Stroke Delivery Network

20 min

Benji Williams

 Item 8 StakeholderrefgroupCAV 260923 BW.pdf (7 pages)

11:25 - 11:30 9. Stakeholder Reference Group Chair

13/09/2023 15:10:10
Gareth

5 min

Sam Austin/Sarah Tipping

11:30 - 11:30 **10. Next Meeting**

0 min

Sam Austin

Lloyd Gareth
13/09/2023 15:10:10

**UNCONFIRMED MINUTES OF CARDIFF AND VALE STAKEHOLDER REFERENCE
GROUP MEETING HELD ON TUESDAY 23 MAY 2023
CONDUCTED VIA MICROSOFT TEAMS**

Present:

Sam Austin	Llamau (Chair)
Frank Beamish	Volunteer
Janice Charles	Vale of Glamorgan Council
Richard Cox	One Voice Wales
Duncan Innes	Cardiff Third Sector Council
Zoe King	Diverse Cymru
Siva Sivapalan	Third Sector, Older Persons
Lauren Spillane	Care Collective
Lani Tucker	Glamorgan Voluntary Services

In Attendance:

Stephen Allen	Regional Director, Llais
Marie Davies	Deputy Director of Strategy & Planning, UHB
Stephen Harrhy	Chief Ambulance Services Commissioner
Abigail Harris	Director of Strategy & Planning, UHB
Angela Hughes	Assistant Director of Patient Experience, UHB

Apologies:

Rhys Burton	South Wales Police
Shayne Hembrow	Wales and West Housing Association
Dic Jones	South Wales Fire and Rescue
Paula Martyn	Independent Care Sector
Chris Willis	WAST

SRG 23/20 WELCOME AND INTRODUCTIONS

The Chair welcomed everyone to the meeting.

SRG 23/21 APOLOGIES FOR ABSENCE

Although not members of the SRG apologies had been received from

SRG 23/22 DECLARATIONS OF INTEREST

There were no declarations of interest.

SRG 23/23

**MINUTES AND MATTERS ARISING FROM
STAKEHOLDER REFERENCE GROUP MEETING
HELD ON 23 MARCH 2023**

The SRG **RECEIVED** and **APPROVED** the minutes of the SRG meeting held on 23 March 2023.

Regional Planning - Equality Health Impact Assessment (EHIA)

The SRG was informed that Jon Watts had confirmed that an EHIA for the site of the diagnostics and treatment centre had not yet been undertaken. Cwm Taf Morgannwg Health Board would lead the EHIA process and would engage with Cardiff and Vale UHB at the appropriate time.

SRG 23/24

FEEDBACK FROM BOARD

Abigail Harris drew the SRG's attention to some specific items discussed at the UHB Board meeting held on 30 March 2023.

- The UHB's Annual Plan and Medium Term Financial Plan had been approved for submission to Welsh Government (WG). The Annual Plan shows a significant deficit as do the Annual Plans of all of the other Welsh Health Boards. The financial recovery plan outlines how the UHB will reduce its financial deficit to circa £88m. WG has subsequently asked the UHB for a more ambitious recovery plan which is the subject of ongoing discussion between the UHB and WG officials. It was noted that to achieve financial balance some difficult cost reduction decisions would be inevitable and the UHB would be seeking the SRG's views on these at the appropriate time.
- The Board had approved the Velindre New Cancer Centre Full Business Case (FBC) in principle but noted that there would be ongoing revenue consequences for the UHB which were unaffordable. The Board had requested confirmation that the additional revenue costs could be funded through alternative means or mitigated entirely through a further specification review. The Board is also seeking greater assurance regarding alignment with all of the recommendations of the Nuffield Report and the wider Transforming Cancer programme which includes the need to further develop the specialist cancer services provided by our Health Board at UHW. The FBC will be brought back to the Board in May.

The SRG enquired whether the UHB had an estates plan, as the estate as a whole was deteriorating. Abigail Harris agreed that the estate was deteriorating. The UHB had reached the point where it did not have the facilities or space to provide certain very specialist services and as a result some patients had to travel to England to receive treatment. The UHB was lobbying WG for capital funding for significant redevelopment on the UHW site

Lloyd Gareth
13/09/2023 15:10:10

and the re-provision of UHW, the revised Programme Business Case (PBC) for which had been submitted to WG about 18 months previously. The PBC describes a ten year programme therefore even if WG did agree the appropriate capital funding, the UHB would still have to seek investment for the replacement of certain existing facilities before the new hospital became fully operational.

SRG 23/25 UHB STRATEGY REFRESH

The SRG received a presentation from Marie Davies.

The UHB had now formally moved to the second and final phase of engagement on its Strategy refresh. There had been over 1,200 responses during the first phase and the UHB wanted this to significantly increase during the second phase.

The SRG was informed that the draft Strategy provided a very high level framework under which all of the UHB's other plans would sit such as the Integrated Medium Term Plan, capital plans etc and it was in documents such as these that more specific proposals would be contained. The UHB's 'vision' had been changed and one of the key questions to consider was whether it could be strengthened further. The Strategy is centred around five strategic themes with some very high level actions under each of these themes.

Some of the comments received during the first phase of engagement had had been anecdotal or focussed on very specific operational issues/concerns. These had been grouped into themes and where the UHB had received a significant number of comments on a specific theme, this had been fed back to the UHB's Senior Leadership Board. Where specific operational problems had been identified they had been referred to the relevant operational lead

The SRG enquired how long after the Strategy launch it was anticipated there would be clear changes as a result of the Strategy. Marie Davies explained that one of the ongoing conversations within the UHB concerned the measures that would demonstrate whether progress had been made.

Marie Davies informed the SRG that the draft Strategy document had been published on the Shaping Our Future Wellbeing website and the easy read version would be published there shortly. The website also contained a link to a survey which SRG members were asked to complete and encourage their networks to complete.

Action: All

SRG 23/26 LLAIS

Stephen Allen provided the SRG with a brief introduction to Llais, the operational name for the Citizen Voice Body which had been established under the Health and Social Care (Quality and Engagement) Wales Act 2020. The SRG then received a presentation on the Statutory Guidance on Representations made by Llais.

The SRG was informed that the main aims of the body are

- Listen and represent the interests of the public, in all parts of Wales, in matters related to health and social services
- Support individuals throughout Wales with advice and assistance when making a complaint in relation to their care: and
- Provide an effective mechanism to raise people's experiences to drive improvement in services – influencing local, regional and national policy.

The main duties on NHS bodies and Local Authorities were then briefly outlined.

The SRG then made some observations and raised questions as follows

- It was good that Llais' remit covered social as well as health care.
- Does Llais have direct access to Local Authorities? Stephen Allen confirmed that there would be regular meetings with Local Authority leaders and officers.
- Will Llais have links with Care Inspectorate Wales (CIW)? Stephen Allen confirmed that Llais had links with CIW.

Angela Hughes offered to invite Llais to talk to the UHB's volunteer group about becoming a Llais volunteer and could also put Llais in contact with retired staff.

Action: Angela Hughes

Marie Davies agreed to pursue inviting Stephen Allen to attend a meeting of the All Wales Engagement Leads to discuss a collaborative approach to engagement.

Action: Marie Davies

SRG members agreed to publicize the role of Llais through their networks

Action: All

SRG 23/27 ANY OTHER BUSINESS

Emergency Medical Retrieval and Transfer Service (EMRTS Cymru)

Stephen HARRY briefly explained the background to and the process for engaging on the future airbase locations of the air ambulance service in Wales. Links to the engagement documents and details of engagement events had been sent to SRG members in advance of the meeting.

SRG members were encouraged to participate in the engagement and publicize through their networks

Action: All

Active and Sustainable Travel

It was agreed that active and sustainable travel issues would be a substantive item at a forthcoming SRG meeting.

It was agreed that SRG members would consider any active and sustainable travel issues they would want discussed at the meeting and send the details to Marie Davies who would ensure the correct people attended to address these issues.

Action: All

SRG 23/28 NEXT MEETING OF SRG

9.30am - 12pm, Tuesday 25 July 2023.

**UNCONFIRMED MINUTES OF CARDIFF AND VALE STAKEHOLDER REFERENCE
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SRG 23/28 NEXT MEETING OF SRG

9.30am - 12pm, Tuesday 25 July 2023.

STAKEHOLDER REFERENCE GROUP

26TH SEPTEMBER 2023

NON-EMERGENCY PATIENT TRANSPORT (NEPTS)

- Patients call NEPTS transport booking line – 0300 123 2303 – included in hospital appointment/admission letter
- Needs assessment questionnaire completed – does patient have a medical need for transport?
- Cancer & renal patients automatically qualify
- If eligible, patient asked if they want text message reminder (48hrs)
- NEPTS available for primary & secondary care (subject to eligibility)

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STAKEHOLDER REFERENCE GROUP

26TH SEPTEMBER 2023

HEALTHCARE TRAVEL COSTS SCHEME (HTCS)

- WHC/2017/006 – The Healthcare Travel Costs Scheme: Instructions and Guidance for Health Boards and NHS Trusts in Wales
- Supports access to NHS services
- Provides financial assistance to those patients who do not have a medical need for NEPTS
- Eligibility
 - Patient (or in certain cases a member of the same family) must be:
 - in receipt of one of qualifying benefits or allowances (Income Support, Working Tax Credit, etc.)
 - Named on a NHS Low Income Scheme certificate HC2 or HC3
 - The journey undertaken must be made to receive services in a NHS hospital for which patient has been referred by GP or Dentist
- Qualifying patients present their travel receipt to hospital cashiers for reimbursement

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SOUTH CENTRAL WALES STROKE DELIVERY NETWORK

CARDIFF AND VALE UHB STAKEHOLDER REFERENCE GROUP

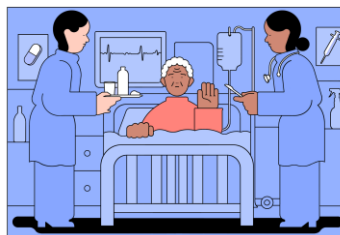
TUESDAY 26 SEPTEMBER 2023

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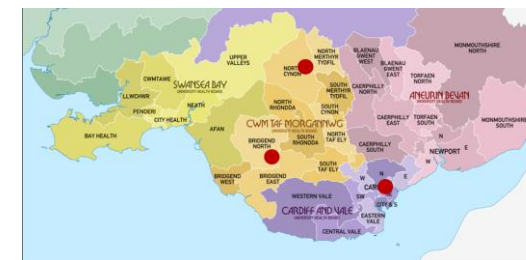
BACKGROUND AND CONTEXT



Stroke is the fourth leading cause of death in the UK and the leading cause of adult disability.



1600 strokes a year and 3600 attendances at Emergency Department with a suspected stroke across our region.



Three stroke units across our region – with SSNAP rankings below where we would like them to be.



Rates of thrombolysis and thrombectomy below UK averages. Limited access to thrombectomy.



Critical service and NHS challenges impacting on our efficiency and effectiveness



Evidence shows that Comprehensive Regional Stroke Centres improve clinical outcomes

OUR CURRENT SERVICES

Prince Charles Hospital

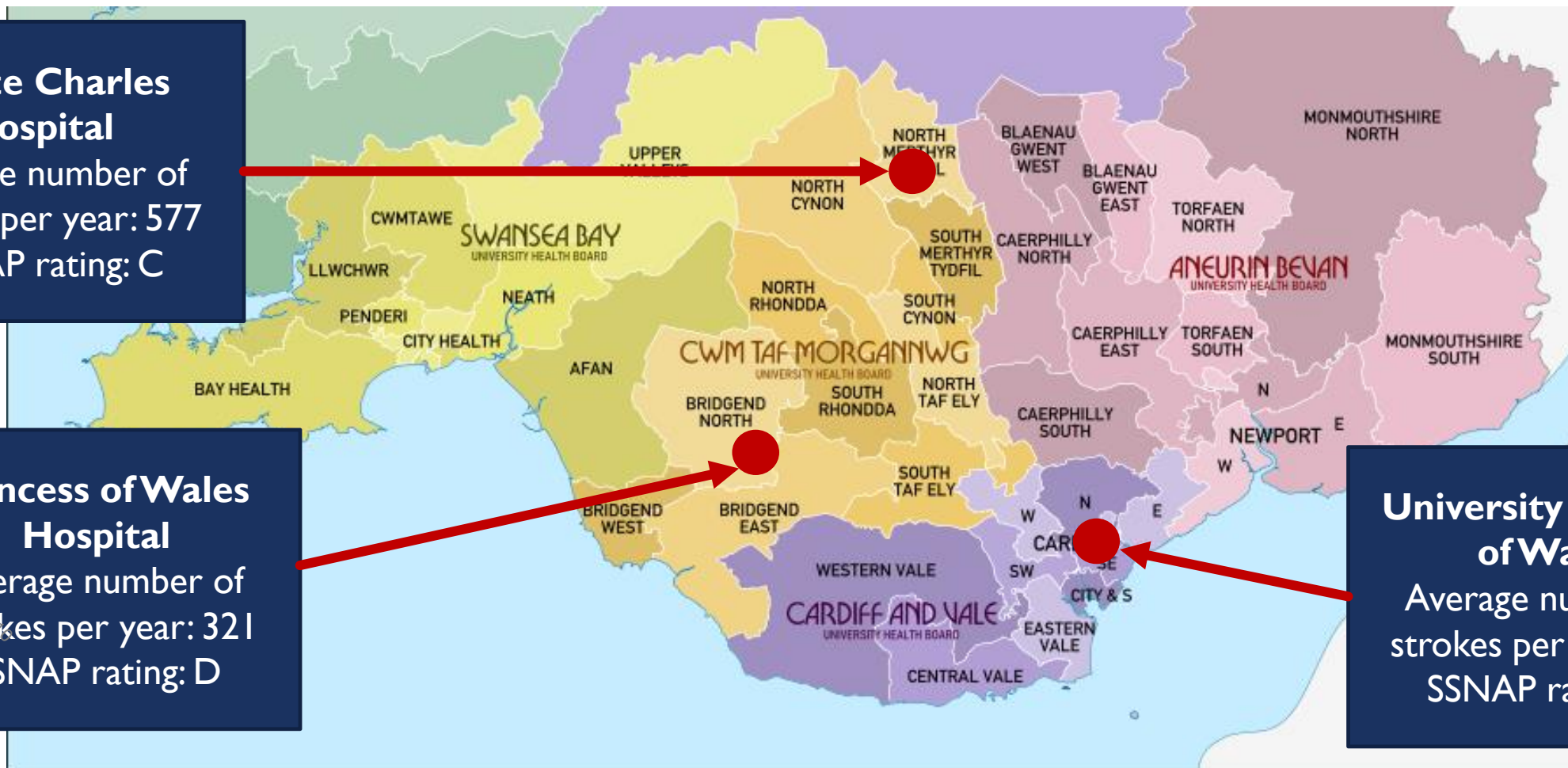
Average number of strokes per year: 577
SSNAP rating: C

Princess of Wales Hospital

Average number of strokes per year: 321
SSNAP rating: D

University Hospital of Wales

Average number of strokes per year: 611
SSNAP rating: D



PROGRAMME BACKGROUND

CAVUHB, CTMUHB, and other key stakeholders have agreed to work collaboratively in delivering the SCSDN to address key challenges across our current services. Our co-designed aim is:

“To transform stroke outcomes for our population, by working in partnership to deliver evidence-based, innovative and sustainable care, that is best-in-class at all stages of our pathways.”

We will achieve our aim by delivering the following objectives;

- Develop a collaborative single stroke service for the populations of CAVUHB and CTMUHB,
- Achieve compliance with the quality attributes of the WG Quality Statement for Stroke
- Implement the optimal pathways, service standards and specifications set by the Royal College of Physicians, NICE guidelines and the National Stroke Board

South Central Wales Stroke Delivery Network

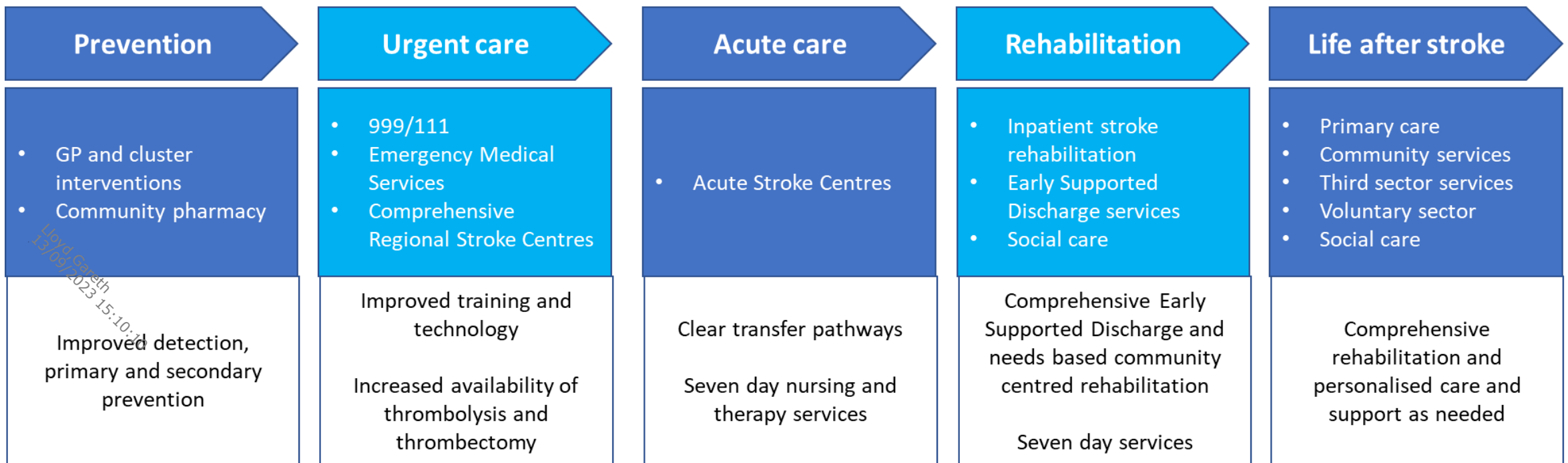
Our aim is to transform stroke outcomes for our population, by working in partnership to deliver evidence-based, innovative and sustainable care, that is best-in-class at all stages of our pathways.

Consistency in patient information and engagement across our network

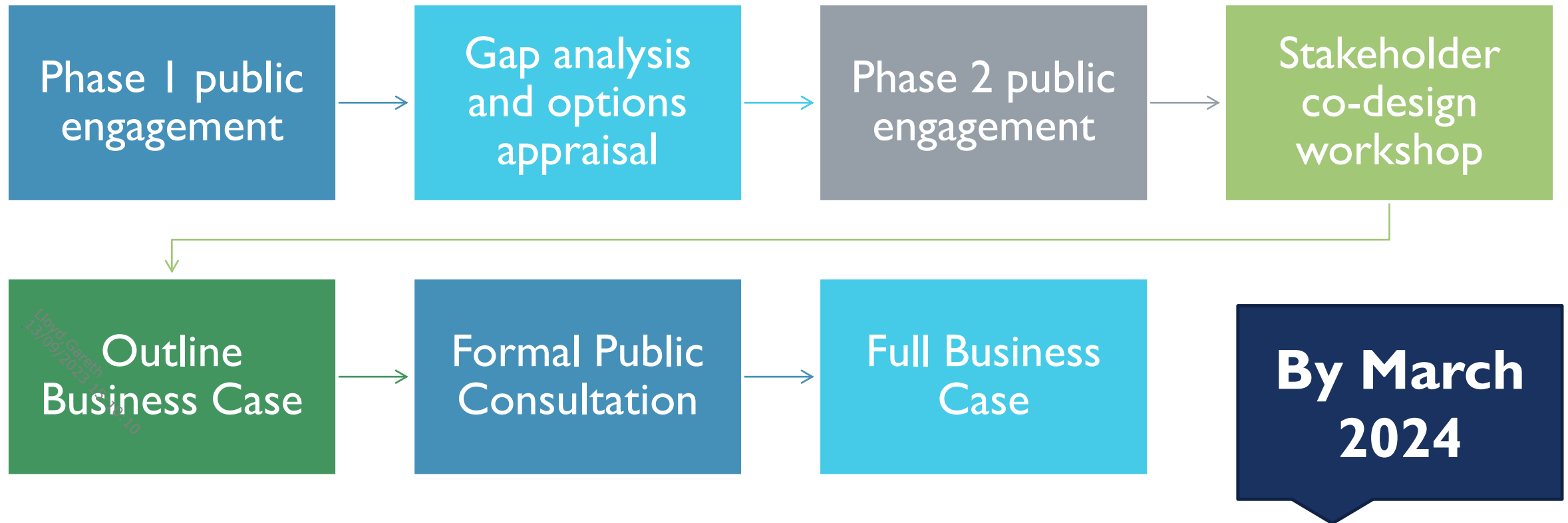
Data and information is digital, interactive and accessible across the system

Systems are aligned across the full pathway – with clinical and network leadership

Modern and upskilled workforce in line with network need



HIGH LEVEL PLAN



ITEMS FOR CONSIDERATION...

- Access to care, distance and travel times – how do we address challenges, recognising the benefits of specialist care?
- Impact on at risk groups identified from our Equality and Health Impact Assessment
 - Over 65s,
 - Black and minority ethnic people,
 - People living with a physical or mental health disability,
 - Socio-economically deprived people.
- 90% of strokes are preventable – how do we amplify primary and secondary prevention
 - Primary – Healthy eating, stopping smoking, reducing alcohol, increasing physical activity
 - Secondary – management of people with known at risk conditions i.e. Atrial Fibrillation and Hypertension

Lloyd Gareth
13/09/2023 15:10:10